



ADDENDUM 4

DHHS Response to Vendor Questions

No.	Question (Section Ref.)	Answer
1	(3.2.1. Q2 & 7.2.2.6.) May we use the same references to complete the requirements for these 2 sections?	Yes. The 3 references required by 7.2.2.6 can include the 2 references for section 3.2.1 which are specific to past work on Medicaid 1115 Waivers or similar evaluation projects.
2	(3.2.2.) Under 3.2.2 a number of data sources are listed. 3.2.2.1 is CHIS (NH's all payer claims database) and 3.2.2.3 is All-payer Hospital Data. Would the CHIS data source contain the same information (i.e., encounters/claims) as the all-payer hospital data listed in 3.2.2.3 since both sources note that they are all-payer?	No. See Addendum 1; the referenced "All-payer Hospital Data" includes all patients regardless of having a payer. The CHIS data source only includes claims for patients with a payer.
3	(3.2.3.1.) Are these two additional CAHPS surveys, or is there the option to work with the existing CAHPS surveys as outlined in Appendix F (p.11)? If so, how will these surveys be coordinated with the existing MMCO CAHPS surveys? Will the existing MMCO surveys include similar questions to allow for cross-group (PAP vs. non-PAP) comparisons?	The contractor must conduct two separate CAHPS surveys, in addition to the CAHPS survey that was conducted in 2016. For CAHPS questions, highlighted in Appendix F, the trend from the Bridge program to PAP will be compared to the trend in the same timeframes for Standard Medicaid Care Management.
4	(3.2.4.) The RFP states that "The Contractor shall prepare and deliver the following reports to DHHS according to the schedule found in Exhibit F. The only Exhibit F is contained in Appendix B – which discusses Certification. Should we refer to Appendix F instead of Exhibit F for the report schedules? If so, are the project timelines in Appendix F still accurate?	Yes. Addendum 2 corrects the reference in subsection 3.2.4. and includes Appendix G with the accurate timeframes.
5	(3.2.4.3.) What is included in Rapid Cycle Reporting? How often will these reports need to be submitted?	The measures for the rapid-cycle reporting are included in Appendix F. Section 8. The submission date of the reports has yet to be finalized with CMS.



6	(3.2.2.5.) Will the CAHPS baseline data include data from questions targeted at the continuity of coverage, plan variety, and uniform provider access hypotheses?	CAHPS baseline data will include all the CAHPS measures identified in Appendix F. Section 6.
7	(7.2.2.11, 7.2.3.3.) Appendix A is listed as being provided in both the Technical and Cost Proposals. Please clarify that Appendix A is to be provided in both the Technical Proposal and Cost Proposal Required Attachments sections.	Appendix A must be included in both the Technical and Cost Proposals.
8	(7.2.3.3.) Please confirm that Appendix D and Appendix C are to be provided in the Cost Proposal Required Attachments section.	Appendix D and Appendix C must be included in the Technical Proposal's Required Attachments section. Addendum 1 corrects the references in subsection 7.2.3.3.a. and 7.2.2.11.
9	(Appendix C) Column A is requesting "Incumbent Name." Please clarify what information the State is requesting in this column	The first and last name of each incumbent (bidder's current employee) occupying a staff role that the bidder intends to provide to perform services under the contract. If the staff role is currently unoccupied, insert TBD (to be determined). See subsection 3.3.1 and Q9 of the RFP for more information.
10	(Appendix D) Does Appendix D need to be completed and submitted with the bidder's proposal?	Yes.
11	(Appendix D) The two sets of instructions in Appendix D appear to contradict each other. Please clarify exactly what the bidder is to complete and submit for Appendix D as part of a proposal? If the bidder is to conduct the Four-Factor Analysis as part of the RFP response and therefore prior to award, will DHHS provide an overall profile of the LEP persons the bidder will be serving.	The instructions in page 1 of Appendix D are informative for the bidder's own undertaking of its organizational assessment. It does not have to be submitted as part of the proposal. However, the affirmation that begins on page 6 of Appendix D must be completed and submitted as part of the proposal.



12	(Appendix F) Measure 12-1 is the NEMT Request Authorization Approval Rate by Mode of Transportation. Will an additional data source be provided to the Contractor to support calculation of this measure?	Yes. See Addendum 1; these data are collected by the Department directly from the NEMT vendor and will be provided to the contractor.
13	(Appendix F) Will the Contractor be responsible for creating the non-PAP comparison group, or will this be created by New Hampshire?	The contractor will create the non-PAP comparison group, also referred to as the "matched group."
14	(Appendix F) Can New Hampshire anticipate a bit more what data might be missing beyond the typical claims lag? Will 2016 eligibility and encounter data be available for analysis?	At this time NH is not aware of missing data and we expect a typical claims plus an additional month for encounter data processing. 2016 eligibility data is currently available and encounter data is anticipated to be available beginning in September 2016.